

OVERCOMING LANGUAGE BARRIERS WITH YOUR CLIENTS

Understanding the barriers

Fluency: Employ communication methods according to your client's level of language proficiency.

Cultural Differences: Take your client's cultural origins into account, be aware of their differences and show empathy for the difficulties they face.

Lack of Access: Be aware of the lack of access to resources that can accompany learning a new language.

Sensitivity: Sensitivity is essential when it comes to language learning, as it involves issues of culture and identity

Patience: Have patience and use communication strategies that respect your client's ability to express themselves.

Practical Tips

Use clear and simple language

Avoid jargon, slang and idioms

Rely on your active listening skills

Use visual aids

Provide written materials in your client's first language

Use translation tools

Refer your client

